Mughees Iftikhar

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# ProfessionalOverview

Successful, energized computer service professional with 15+ year’s track record of testing, troubleshooting and repairing desktop/laptop computers and peripherals. Hands-on experience inconfiguring and installing software.In depth knowledge modern LAN, WAN and MAN technologies and protocols. CCTV Installation DVR, NVR. Demonstrated ability to utilize arange of hardware and software testing tools and techniques

# Education Skills

## F.A

Complete

# Employment History

## January2022- Present / IT Support Engineer Safaree Computer Services.

**Responsibilities:**

* + Provide I.T support to whole offices.
  + Hardware and software trouble shooting and repairing of all computer and laptop related accessories
  + Also provide support for CCTV system, like installing of cameras, configuration of DVR and NVR
  + Work on different company projects where company need I.T and low current system support like Fire alarm system, Master clock system, Assess control system

## September 2011 – July 2013, Personal Business Mac Center, Kasur

**Responsibilities:**

* + Provide technical support to businesses and individuals
  + Prepare computers for installation
  + Install operating systems and environments as needed
  + Install and configure hardware as needed
  + Diagnose and repair desktops,Laptops
  + Troubleshoot computer hardware and software
  + Resolve network issueas and when required
  + Lay complex net work susing wires, modems, routers and wireless devices

## B. August 2009-September 2011 / IT Support Engineer (MCI)Maestro Compliance initiative, Lahore

**Responsibilities:**

* Install operating systems and environments as needed
* Install and configure hardware as needed
* Diagnose and repair desktops, Laptops
* Perform installation, diagnosis and repair of all computers
* Troubleshoot computer hardware and software
* Resolve network issue as and when required

# CoreCompetencies

* BackupMaintenance
* NetworkTroubleshooting
* PatchesInstallation
* DataRecovery
* HardwareProcurement
* AntivirusInstallationandVirusDetection
* WindowsSystemCleaning
* Graphic Designing

# PersonalInterests

Travelling,Watchingmovies,Internetsurfing,Music.

# Reference

Willbefurnished uponDemand