



MUHAMMAD AHSAN IQBAL

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Objective

A highly motivated Graduate with a successful record of accomplishment seeking a position in a result-oriented Information Technology, Telecom industry that seeks an ambitious and career conscious person, where acquired skills and education will be utilized towards continued growth and advancement.

Academic Qualifications

Bachelor of Engineering In Information Technology (BEIT) Majors in Telecom Session: 2004-2008

University: University of Engineering and Technology Taxila Pakistan.
CGPA: 3.54/4.00

Certifications

- Cisco Certified Network Associate (CCNA).

Honors/Awards(Nayatel Private Limited):

- Achieved Best Customer Service Award, August 2011
- 2nd Time Achieved Best Customer Service Award December 2011
- Achieved Employee of quarter Award, January-March 2012
- Achieved Employee of the year award 2012

Professional Experience:



FTTH NOC-Engineer | Access Networks (7th July 2014 till to 29th February 2016)
United Arab Emirates Dubai

DU GPON FTTH Migration Project.

- Ensure that the highest service delivery is achieved, by meeting internal Service Level Agreements (SLA's) and Key Performance Indicators (KPI's).
- Trouble shooting related to ONTs, OLTs, and Configurations.
- Timely escalation to all levels and OMC support to field teams.
- Network availability report, daily outage report highlighting most frequently down sites, PM report & alarms progress report generation & analysis.



- To generate SMS/Email notifications regarding network issues to management/FOs/ Sub cons as per defined SLA.
- To follow up of Planned Outages performing in network and making Incident Reports of the outages.
- Configuration and troubleshooting skills for GPON ISAM7360 FTTU via the AMS GUI 5520 , CLI & TL1 command line.
- Configuration of HSI, IPTV and MGCP to SIP Migrations (FTTH and FTTB).
- Configuration of Static IP's and CCTV Camera's on ONT.
- Remote support to issues related to migrations.
- Trouble shooting related to AAA and SIP server.



Site Engineer |Fiber Optics Networks (1st June 2013 to 10th December 2013)

- Successfully deployed GPON (DASAN Networks) on Metro Bus Service Route in Lahore which includes 27 Stations and 8 Junctions for CCTV and E-Ticketing Traffic.
- Configuration and troubleshooting skills for GPON V8240 (POLT) and H640G (ONT) via INAS and CLI DASAN Networks.
- Configuration of INAS Server and NMS.
- Management of 48F and 12F and Splicing plan for Metro Bus Service GPON deployment project.
- Fiber Patch Cord Planning on Stations and on Hub sites.



Micronet Broadband Nayatel Pvt Ltd

Operations Engineer | FTTU-Access (11th August 2010 to 26th December 2012)

- Configuration and troubleshooting skills for GPON 7342 ISAM FTTU via the AMS GUI 5520 , CLI & TL1 command line.
- Configuration and troubleshooting skills for GPON HUAWEI MA5600T OLT using U2000 and CLI.
- Configuration and troubleshooting skills for BPON 7340 ISAM FTTU using WAM 5528, CLI & TL1 command line.
- Extensive Co-ordination with NOC department for Maintenance activities and reporting of Fiber cut issues.
- Configuring FTTU triple play services on BPON and GPON ONT's.
- Configurations, maintenance & troubleshooting of BPON and GPON LANX.
- Provisioning and troubleshooting of IGMP for HD TV, PPPOE for internet.
- Retrieving Noise Margin, Attenuation of Copper Line from DSLAM and coordination with Transmission teams for rectification of Physical Layer problems.
- Configurations and troubleshooting of the ADSL customer's at access layer including normal and P2P customers.
- Technical support to the DSL/FTTH Customers for triple play services.
- CPE configuration for VAS services including Access Point Configuration, MRTG, IP Pool, port forwarding, content filtering, VOD and HDBOX etc.
- Technical support regarding NGN services including POTS, PRI and HOSTEX.
- Technical support regarding Systems services including Emails (SMTP/POP) and Web hosting.



Symbia Pvt Ltd, a subsidiary of COMCEPT Pakistan

Transmission Planning Engineer in Post Sales Dept from 23rd January 2008 to 10th August 2010.

- Resource Management and proper follow- up of plan to meet project deadlines.
- Management and technical reporting of TSS, LOS and Link Budget Analysis.
- BOQ preparation after link engineering.
- Extensive interaction with customer for deciding scope of work, gathering of requirements, team management, handling of all technical, acceptances and invoicing issues.

References

Available on request